

Family & Friends Newsletter

July 2, 2020 Update

A Message from Broadmead Care

Dear Family & Friends,

Further to our communication on June 30, 2020 regarding the exciting news about social visits in our Care Homes, we are writing to let you know the initial process we are undertaking to ensure each resident can visit with their single designated visitor.

Designated Social Visitors

We will be discussing with residents who they would like to assign as their single designated social visitor. For residents who need support in decision making, we will be contacting their Health Representative either by phone or by email in the next few days requesting that they identify who will be the assigned single designated social visitor.

The Ministry of Health has developed clear guidelines to support visits between families and residents of long term care. In the coming weeks, we will share the guidelines that set out how visits will be methodically and thoughtfully managed, so as to balance the importance of in-person visits with the need for safety.

Scheduling Social Visits

All long term care homes have been mandated to submit a plan to Island Health that follows the current guidelines and supports safe visits. Broadmead Care is in the process of finalizing these plans. It is important that all residents and designated social visitors have an opportunity to visit with each other. Once we have our new social visitor schedule in place, we will be able to let you know how often visits can occur. We anticipate these social visits starting in mid July and look forward to welcoming you back to our Care Homes.

Essential Visits

All Broadmead Care Homes continue to welcome essential visits, particularly for compassionate, end of life care. For more information about Essential Visits, visit our website at: <https://www.broadmeadcare.com/covid-19/>.

Thank you for your patience as we continue to develop and implement the plans to safely welcome you back into our Care Homes in a way that continues to protect the most vulnerable among us.

Sincerely,



David Cheperdak
President & CEO



Melanie Hennig
VP, Care & Community Services

Visit our website

Broadmead Care Society
4579 Chatterton Way
Victoria BC, V8X 4Y7

www.broadmeadcare.com

Donations Office: (250) 658-3274

General Inquires: (250) 658-0311

Email: info@broadmeadcare.com

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