

Family & Friends Newsletter

LASTEST UPDATE

April 8, 2020

A Message from Broadmead Care

Dear Family & Friends,

Thank you for your continued support during these challenging times. We appreciate your help and cooperation in protecting and ensuring the wellbeing of those who live and work at one of our Broadmead Care homes.

While the COVID-19 crisis continues to require us to restrict visitor access to 'essential visitors' only, we are very much aware that there are families who are facing end-of-life and palliative situations with loved ones who live in our Care Homes. These are emotional and tough situations at the best of times. With the measures we have been directed to take, it makes it even more challenging. However, we are committed to working with families to support 'essential visits' when circumstances deem appropriate, so that you may make the most of what times remains.

As a gentle reminder, this being Easter Weekend, you may not bring gifts or other goods to any of our Care Homes. We know how important it is to be in touch with your loved ones, and know they would be thrilled to receive a message or enjoy a video chat with you via our **Keep Connected program** this weekend.

We also want to thank those of you who have so generously donated to our Keep Connected program. Your contributions have allowed us to purchase additional iPads to help connect loved ones. No donation is too small, and every donation allows us to do just a little more to reduce the impact of isolation for the people who live with us. There has never been a more important time to reach out to each other virtually, and we are grateful for your generosity. If you would like to make a donation to our Keep Connected program, **visit our donation page**.

The COVID-19 crisis continues to be fluid, and decisions that affect all of us are being announced daily as we learn more about virus. Any significant changes we receive will be communicated to you as soon as possible; otherwise, this weekly update will contain any changes implemented since the previous week's letter.

As Dr. Bonnie Henry reminds us daily, we are in the thick of this crisis, and we need to stay united, stay strong, and work together for the good of all our cities, communities, neighbourhoods, and loved ones. This is the time to draw on our collective strengths; to be kind, to be compassionate, to be courageous, and to stay safe. Your loved one needs you, and we do too, and we so much appreciate your partnership with us as we face these exceptional times together.

Sincerely,



David Cheperdak



Melanie Hennig

President & CEO

VP, Care & Community Services