

Friends & Family Newsletter

COVID-19 UPDATE

March 16, 2020

A Message from Broadmead Care

Dear Family & Friends,

The current COVID-19 crisis is requiring us to take exceptional measures. Our number one priority continues to be the health and wellbeing of those who live and work in Broadmead Care Homes. How we work together now will help protect people in our communities, and the most vulnerable among us.

Earlier today our Provincial Health Officer (Dr. Bonnie Henry) and the Minister of Health (Hon. Adrian Dix), announced the restriction of visitors to all long term care homes to *essential* visitors only. An essential visitor is defined as *family or primary contact of dying or critically ill residents*.

At their direction, and realizing that the elderly and those with underlying health conditions are most at risk to the coronavirus, Broadmead Care is implementing these restrictions immediately.

Effective immediately, visitors to any of our Care Homes will be temporarily restricted to essential visitors, as defined above. Those who are cleared to enter will continue to be screened by answering four questions. If someone answers 'yes' to any of these, they will be asked to leave, and directed to call 8-1-1 for further screening.

We recognize that this restriction represents a significant challenge for residents and families. We invite you to partner with us, knowing that whatever next steps may come, we will take them together, working to protect and care for those whom we, and you, love.

While face-to-face visits are not possible at this time, we invite you to explore alternatives such as phone calls, video calls, or emails. We are also working on other solutions to help you stay in touch with your loved ones, and will share information with you as it becomes available.

Thank you for your continued support of Broadmead Care, and the people who live and work here.

Sincerely,



David Cheperdak
President & CEO



Melanie Hennig
VP, Care & Community Services