



Veterans Memorial Lodge at Broadmead

Welcome

This purpose of this brochure is to provide some information about the Veterans Memorial Lodge at Broadmead, the services provided, and how to apply to become a resident.

Governance and Ownership

The Veterans Memorial Lodge at Broadmead is owned and operated by the Broadmead Care Society, a non-profit society governed by a Board of Directors.

Accreditation

The Veterans Memorial Lodge at Broadmead is fully accredited by the Canadian Council on Health Services Accreditation.

Residential Care Services at the Lodge at Broadmead

The Veterans Memorial Lodge at Broadmead is a 225-bed **residential care facility**, which includes 115 priority access beds for veterans and 110 community beds.

As a residential care facility, the Veterans Memorial Lodge at Broadmead provides service to seniors with impairments that may be physical, cognitive, or very frequently both, when care and assistance must be readily available at all times.

The Veterans Memorial Lodge at Broadmead provides:

- Nursing and personal care on a 24-hour basis, including care given by, or under the clinical direction of a registered nurse or licensed practical nurse, the administration of medication, and assistance with activities of daily living.
- Assessment and care services from a clinical team including nursing, social work, dietitian, occupational therapy, and physiotherapy.
- Complete meal services, including 3 daily meals, snacks between meals and at bedtime, therapeutic diets and dietary supplements, and assistance with meals.
- Private or shared resident rooms. Each resident room measures approximately 11.5' by 18' and has an ensuite toilet, sink, hospital bed, clothing closet, drawers and nurse call system. Residents can personalize their rooms with pictures, television, and small additional furnishings.
- A variety of social and recreational programs, and physical activities.
- Pastoral care and religious services, and volunteer services.
- Laundry services, all required bedding and linen, and the cleaning and upkeep of all rooms and public areas.
- Resident care supplies including a standard incontinence product, and basic care equipment and supplies necessary for resident care.
- Each resident receives medical care from a family physician. The facility has a Medical Coordinator who oversees the quality of medical care.

Living Units

The Veterans Memorial Lodge at Broadmead has 2 levels with 8 living units referred to as lodges. Lodges range in size from 14 to 45 residents per lodge. Each lodge has its own dining room. There are 201 private rooms and 12 double rooms. Each lodge has a bathing room. The Lodge at Broadmead is a “dementia friendly” care home, and several lodges have coded access security doors. Staffing levels meet Island Health requirements. Residents live on a lodge appropriate to their care needs.

Funding and Costs

The Veterans Memorial Lodge at Broadmead’s residential care services are funded by Island Health. Each resident is required to pay a monthly charge for accommodation which is set by the B.C. Ministry of Health Services and reviewed/adjusted annually by Island Health. Most medications are covered under Pharmacare, but some medications and medical supplies are charged to the resident. Veterans may receive some funding support for medication, equipment and supplies through Veterans Affairs Canada.

In addition to the basic services, the Veterans Memorial Lodge at Broadmead offers a number of other services which require payment of additional fees. These services are provided at a cost at or below market rates, and most are at the discretion of the resident and/or their power of attorney for finances. Examples of additional services include: personal clothing marking, hairdressing and barber services; bus outings; telephone and cable television connections; and the provision of uninsured health care services, such as custom mobility and specialized equipment, equipment cleaning and repairs, specialized foot care, dental and dental hygiene services.

The Application Process

All applications for residential care at the Veterans Memorial Lodge at Broadmead or any other publicly-funded facility go through Island Health, which coordinates access to publicly-funded residential care services. **To apply for residential care, call (250) 388-2273** (Island Health General Enquiries Line). The first step in the application process is an assessment of the applicant's needs. Eligibility for residential care is based on criteria set by the BC Ministry of Health. Island Health has a “first available bed” policy, which means that the client is required to accept the first vacancy that is offered at any long term care facility in Victoria. If the client is matched with a facility that is not their preference, there is a process in place to transfer to the preferred facility when a vacancy becomes available.

Facility Tours

Video and virtual tours of the Veterans Memorial Lodge at Broadmead are available on the Broadmead Care Society website. We are unable to provide personal tours.

Key Contacts

For more information about access to the Veterans Memorial Lodge at Broadmead, please contact Island Health at (250) 388-2273.

For additional information about the Veterans Memorial Lodge at Broadmead and its services, please view our website at www.broadmeadcare.com