



BROADMEAD
Care Society

*Excellence in Care for
Veterans and Seniors*

THE LODGE AT BROADMEAD INFORMATION BROCHURE

Welcome

This purpose of this brochure is to provide some information about The Lodge at Broadmead, the services provided here, and how to apply to become a resident.

Governance and Ownership

The Lodge at Broadmead is owned and operated by the Broadmead Care Society, a non-profit society governed by a Board of Directors.

Accreditation

The Lodge at Broadmead is fully accredited by the Canadian Council on Health Services Accreditation.

Residential Care Services at The Lodge at Broadmead

The Lodge at Broadmead is a 225-bed **residential care facility** which includes 115 priority access beds for veterans and 110 community beds.

As a residential care facility, The Lodge at Broadmead provides service to seniors with impairments that may be physical, cognitive, or very frequently both, when care and assistance must be readily available at all times.

The Lodge at Broadmead provides:

- Nursing and personal care on a 24-hour basis, including care given by, or under the clinical direction of a registered nurse or licensed practical nurse, the administration of medication, and assistance with activities of daily living.
- Assessment and care services from a clinical team including nursing, social work, dietitian, occupational therapy, and physiotherapy.
- Complete meal services, including 3 daily meals, snacks between meals and at bedtime, therapeutic diets and dietary supplements, and assistance with meals.
- Private or shared resident rooms. Each resident room measures approximately 11.5' by 18' and has an ensuite toilet, sink, hospital bed, clothing closet, drawers and nurse call system. Residents can personalize their rooms with pictures, television, and small additional furnishings.
- A variety of social and recreational programs, and physical activities.
- Pastoral care and religious services, and volunteer services.
- Laundry services, all required bedding and linen, and the cleaning and upkeep of all rooms and public areas.
- Resident care supplies including a standard incontinence product, and basic care equipment and supplies necessary for resident care.
- Residents receive medical care from a family physician. The facility has a Medical Coordinator who oversees the quality of medical care.

Living Units

The Lodge at Broadmead has 2 levels with 8 lodges, housing 14 to 45 residents per lodge. There are 201 private rooms and 12 double rooms. Each lodge has its own dining room and a specialized bathing room. Four secure lodges focus on the care of individuals with dementia. Staffing levels vary slightly between the lodges. Residents are admitted to a lodge appropriate to their care requirements.

Funding and Costs

The Lodge at Broadmead is funded by the Vancouver Island Health Authority. Residents pay a monthly rate set by the Ministry of Health, and additional service fees. Most medications are covered by Pharmacare, and some medications and medical supplies are charged to the resident. Veterans may receive funding support for some services, equipment and supplies through Veterans Affairs Canada.

In addition to the basic services, The Lodge at Broadmead offers a number of other services on an extra fee basis. Examples of additional services include: hairdressing and barber services; bus trips; telephone and cable television connections; dry cleaning and alterations; and the provision of uninsured health care services, such as mobility and specialized equipment and cleaning/repairs, specialized foot care, dental and dental hygiene services.

The Application Process

All applications for residential care at The Lodge at Broadmead go through the Vancouver Island Health Authority (VIHA), which is the central area agency that coordinates access to publicly-funded residential care services. **To apply for residential care, call (250) 388-2273** (VIHA General Enquiries Line). The first step in the application process is an assessment of the applicant's needs. Eligibility for residential care is based on criteria set by the BC Ministry of Health. VIHA has a "first available bed" policy, which means that the client is required to accept the first vacancy that is offered to the client at any facility in the geographic area. If the client moves into a facility that is not their preference, there is a process in place to transfer to the preferred facility when a vacancy becomes available.

Facility Tours

It is not possible to provide personal tours, due to the volume of requests that we receive, and to respect the privacy of current residents. The Broadmead Care Society website has video and virtual tours. When admission is offered, there is an opportunity for a thorough "in person" tour of the facility.

Key Contacts

For more information please contact Fiona Sudbury, RN, Director of Care at (250) 658-3239 or by email at: Fiona.Sudbury@broadmeadcare.com

For additional information about The Lodge at Broadmead and its services, please view our website at www.broadmeadcare.com

The Lodge at Broadmead, 4579 Chatterton Way, Victoria BC V8X 4Y7 (250) 658-0311