



## **Broadmead Care Society Philosophy of Care and Service**

We practice person-centered care. To achieve this, we complete regular individualized assessments and develop individualized care plans for the people living at The Lodge at Broadmead through ongoing care team meetings, interdisciplinary communication, and partnerships with family members.

Our goal is to create an environment of acceptance for people and their families that honours their life history, supports their strengths and challenges, and maintains their dignity.

In order to reach this goal these principles of care and service are followed:

- We acknowledge and respect personal preferences and needs.
- We provide care, support, and activity programs that value independence and offer people living at The Lodge at Broadmead the opportunity to make choices based on their ability.
- We maintain an environment that supports retained abilities, celebrates successes, fosters hope, and promotes social involvement.
- We welcome family members and friends as partners in care and value their input.
- We strive to provide a familiar, comfortable, caring and safe environment.
- We provide evidence-based care and service, supported through clinical education for staff, volunteers and family members.
- We support people living at The Lodge at Broadmead through their final years until death, always with the comfort and dignity of each person at the centre of our care.

Note: This document is based on the Dementia Care Program Principles of Care – although the evidence to support these principles has been primarily found in literature focused on caring for people with dementia we believe the philosophy transcends medical diagnoses.