



BROADMEAD
Care Society

*Excellence in Care for
Veterans and Seniors*

RESIDENT RIGHTS AND RESPONSIBILITIES

This document, developed and approved by the Residents' Council , will be reviewed annually through a consultative process involving residents, family members, and staff.

Resident Rights

We believe the unique needs of all residents must be recognized and supported. We have the right to expect that:

- Care appropriate to individual needs will be provided to the greatest extent possible;
- The strengths and abilities of each resident will be recognized and supported;
- The health, safety and well-being of all residents will be supported and promoted.

We believe the rights of individuals, including privacy, respect, self-determination, choice, and involvement in decision making must be supported. This includes:

- Respecting the personal privacy of each resident and their privacy during treatment and provision of personal care;
- Confidentiality in all matters concerning medical, financial and personal/family affairs;
- Respecting a resident's cultural and religious practices;
- Helping to ensure that residents are free from discrimination, abuse and neglect;
- Promoting to the greatest extent possible each resident's active involvement in personal care decisions, including informed consent, the right to refuse care or services and the offering of opinions, criticisms and suggestions, without fear of reprisal;
- The support and encouragement of resident self-determination;
- Supporting and promoting independence and choice in activities, friendships and involvement with families, friends and community;
- Being consulted when appropriate and informed of changes to policies that may affect residents.

Resident Responsibilities

We believe that, in the spirit of living in community, each resident is responsible for:

- Being familiar with his/her rights and responsibilities;
- Being respectful of residents, staff, volunteers, and visitors;
- Respecting the policies and procedures of the Tillicum and Veterans Care Society;
- His/her own valuables and keepsakes by making use of the locking drawer/closet as needed.